

PRODUCT HIGHLIGHT

PREVENT FUEL FRAUD

WITH FLEETCOR'S ENHANCED AUTHORIZATION CONTROLS





THE CASE FOR ENHANCED AUTHORIZATION CONTROLS

- Our next generation controls ensure your vehicle is at the location where the card is swiped—and that the amount of fuel authorized and allowed to be dispensed equals the vehicle's current available tank capacity.
- Using these controls, FLEETCOR customers have reduced fraud exposure to the equivalent of 16,000 gallons for every 1 million gallons pumped¹.
- On average, our controls observe about 5 gallons of attempted fraud per enrolled truck per month².



of U.S. fleet managers think some of their drivers are committing fuel theft³



of fleet managers think improving practices to tackle fuel fraud could reduce fuel spend by 5% or more³



of fleet managers believe more than 10% of their drivers are committing some sort of fuel-related fraud³

Fuel fraud costs the industry billions of dollars, and fuel cards have evolved into a vital layer of fraud protection.

For decades, FLEETCOR has been at the forefront of fuel fraud protection. However, as our protections have become more sophisticated, so has fraud. While many of FLEETCOR's analytic solutions like OneLook and FleetAdvance are critical to catching fraud after the fact, they were not designed to stop fraud as it happens.

There are also several other types of fraud committed by drivers, such as personal use and "buddy fueling", that evade traditional fraud protection. Though difficult to quantify, 38% of drivers admit to witnessing another driver act fraudulently, which indicates a significant unchecked problem—until now³.

FLEETCOR's newest fraud solution, enhanced authorization controls (EAC), gives you visibility and helps stop fraud at the pump.

FLEETCOR'S advanced technology platform integrates multiple data sources to help stop fraud at the pump.

We start by leveraging the information FLEETCOR already collects for other solutions like OneLook and FleetAdvance, which includes fuel price and fueling station location data. EAC integrates additional data about your fleet and the fuel tank capacity of your vehicles with GPS data from each truck.

Integrating these data elements allows us to verify that your vehicle is at the pump where the card is being swiped, and that the amount of fuel pumped does not exceed the truck's available tank capacity. If potential fraud is detected EAC can automatically decline a charge, stopping fraud at the pump.





FLEETCOR IS THE ONLY COMPANY THAT CAN AUTHORIZE FUEL FILL BASED ON THE TANK'S AVAILABLE CAPACITY

CUSTOMER STORIES

A driver just called stating his card was declined...We came to find out he was attempting to use a buddy's card within the [truckstop's mobile] app...The vehicle assigned to the card was 400+ miles away...Looking back now, looks like this has been happening frequently and had previously gone undetected.

> - Driver Manager at 150+ truck fleet

Not only are we seeing bad transactions stopped, this program has also helped to clean up driver behavior and has helped with IFTA reporting...We had tons of reconciliation on the backend cleaning up bad prompting input when vehicles would go in for maintenance...that's virtually obsolete now.

> - Controller at a 250+ OTR fleet

We've never really had limits on our cards...just \$500 per day...We were ripe for fraud. I'm much more comfortable now that we have the fuel restrict feature turned on to make sure we are only authorizing the number of \$'s needed to fill the available capacity...This control is invaluable to us.

> - Controller at a 1000+ mixed vehicle fleet

Got our first out of proximity alert noting a transaction was declined...was surprised to not get a call from the driver... checked our Omnitracs system and the truck hasn't been anywhere near the truck stop in weeks... Looks like our card was skimmed... the system sure did work by stopping the transaction in its tracks.

> - Director of Driver Services for a 3000+ OTR logisitics company

CONTACT YOUR ACCOUNT REP TO SEE HOW OUR NEW ENHANCED AUTHORIZATION CONTROLS CAN WORK FOR YOU





COMDATA





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REQUEST A DEMO

FOOTNOTES

- * Waiver of liability for unauthorized transactions when location and tank level controls are turned on, the transactions are set to declince by proximity, and the profile is set to accept the most recent ping data.
- ¹ 1.6 cents per gallon equals 0.6% of YTD (2021) net price per gallon (PPG) for diesel fuel of \$2.67. Values derived by aggregating OneLook proprietary transactions across all accounts between 1 Jan 2021 and 31 May 2021.
- ² Based on 11 transactions per truck month at an average fill of 78 gallons per transaction and a net PPG for diesel fuel of \$2.67. Calculations based on FLEETCOR OneLook proprietary transactions across all accounts between 1 Jan 2021 and 31 May 2021.
- ³ Edelman Berland. (2016). Fraud Matter United States: Tightening Fraud Protection.

